

**2018 Annual Conference Sessions**  
**Laser Focused: Elevating the Patient Experience**

**Tuesday, July 31<sup>st</sup>**

Tracks	Managed Care Value Based	Finance	Clinical	Administration	Governance	
10A-5:30P	Registration (Pre-function)					
1-3P		Supporting Optimal Patient Care: Dental and Mental Health Billing & Coding				<b>IT Pre-conference</b>  Meaningful Use Updates
3:15-4:30 P		Panel Discussion on Dental and Mental Health Billing/Coding				Cyber Security: How to Keep Your IT Safe
5:30-7:30P	Vendors' Reception					

**Wednesday, August 1, 2018**

Tracks	Managed Care Value Based	Finance	Clinical	Administration	Governance	Social Work
6A	65X65 Workout					
8A-5P	Registration (Pre-function)					
8-9:00A	Breakfast					
9-10:30A	Opening Session <b>Dr. Elisabeth Rosenthal</b> <i>"Leaders in the Safety Net: Responding to the Nation's Healthcare Dilemma"</i>					
	Vendor Break					
11A	Book Signing (Pre-function)					
11A-4P	UDS Mapper 1 on 1's By Appointment					
11:20A-12:20P	ACO Quality Reporting: A Review of Patient / Caregiver Experiences (CAHPS)	Financial Performance Measures	Community Health Workers: A Force for Patient Engagement	UDS Mapper Workshop	Developing Annual Work Plans & Keeping on Track with Good Governance	
12:30-1:50P	MPHCA Staff Awards Luncheon					
1:50-2P	Transition Break					
2-4P	Social Determinants of Health & the PRAPARE Tool		Credentialing & Privileging as it relates to FTCA	Value Based Care / Patient Centric	Increasing Financial Understanding for Non-Financial Leaders in Governance <i>GranthamPoole –</i>	Food Addiction
2-4P	Tobacco Cessation (offsite - Doubletree)					
5:30-7:30P	ACS Clinicians Dinner (Invited Guest ONLY) <i>"Someone You Love: The HPV Epidemic documentary"</i>					

Thursday, August 2, 2018

Tracks	Managed Care Value Based	Finance	Clinical	Administration	Governance	Social Work
6A	65X65 Workout					
8A-10:00A	Registration (Pre-function)					
8-9:00A	Breakfast					
	<b>Transition/vendors Break</b>					
9:30-11:30	Adding Value in the Patient Experience via Telehealth + <i>Updates from UMMC</i> Telehealth Expanding Patient Access	Site Visits Protocol and the New Compliance Manual	<b>DIABETES</b> Impact of Childhood Obesity on Diabetes  ADA Guidelines 2018	Customer Service/ Team Building  HR Law Update: Old Issues/New Challenges	Board Member Roles AS Patients to Support Strategies to Increase Patient Engagement	ACA, Medicaid and CHIP Update
11:30-12N	Vendor Break (Pre-function)					
12N-1:30P	<b>Diabetes Luncheon</b> <b>Motivational Speaker: Kendall Simmons—NFL Super Bowl Team</b>					
1:30-2P	Vendor Break (Pre-function)					
2-4:00P	Billing & Coding – HCC Risk Scores	Site Visits Protocol and the New Compliance Manual	<b>ASTHMA</b> Occupational exposures  Specific IgE Venipuncture to Assess for Environmental Allergens	Emergency Preparedness  Practical Solutions for Recruitment & Retention (3hours)	Honoring Board Officer Roles and Equipping for the Road Ahead	Behavioral Health Sustainability
4-6P	FREE Time					
6-10P	<b>Masquerade Ball</b> Damian Wash and Band					

**Friday, August 3, 2018**

Tracks	Managed Care Value Based	Finance	Clinical	Administration	Governance	Mini-DENTAL
6A	65X65 Workout					
8A-10:00A	Registration (Pre-function)					
8A-9A	<b>Breakfast Session</b> <b>Patient Experience Panel</b>					
9-9:15A	Transition Break					
9:15-11:15A	Addressing Care Gaps through Mining Patient Data  <i>Optum Rep from United Health Care</i>	Forecasting and Strategic Planning	<b>Integrating Family Planning into Primary Care</b>  <b>Implementing PrEP (HIV)</b>	Recruitment & Retention: Identify Strengths, Invest in Challenges (3hours)	<b>340b Talk</b>  <i>Racheal Butler</i>	Health Literacy: Improving Outcomes
11:15A-11:30A	Check-Out BREAK					
11:30A-1:00P	<b>Closing Session/Door Prizes</b>  <b>BPHC Update (HRSA) –Darrin Bowden, Deputy Director</b> <b>HRSA Southeast Region</b>  <b>Dorian Wanzer</b> “Federal Advocacy Update”					